

IMPORTANT THINGS TO KNOW ABOUT GRATIOT INTEGRATED HEALTH NETWORK

Agency Standards

The Board of Directors of Gratiot Integrated Health Network has adopted a Code of Ethics for employees, volunteers, students, and contract service providers. It is the policy of the Board that all employees adhere to ethical standards and conduct themselves in a positive and professional manner with those they serve, their co-workers, and with other community partners. Staff are expected to adhere to the general policies, procedures, and rules established by the Board of Directors and Leadership of Gratiot Integrated Health Network.

Staff shall value the dignity and respect of the persons served as well as protect and preserve the individuals' rights to mental health treatment/substance use treatment/co-occurring treatment as required by law. Further, staff will use all available professional, clinical, and technical resources to best meet the needs of the individual or family. Staff are prohibited from engaging in activities that give preference to their personal interest over their professional responsibility, and are not permitted to accept monetary gifts under any circumstances from consumers, their guardians, or other family members.

Staff will uphold the public trust in mental health professionals and respect confidentiality as required in the Michigan Mental Health Code, HIPAA, Title 42 Code of Federal Regulations, and other Gratiot Integrated Health Network policies and procedures. Clinicians will utilize approved evidence-based and best or promising practices to help protect the consumer against unethical practice.

Tobacco Policy

Gratiot Integrated Health Network is committed to the health and wellness of its consumers and staff; as such, a tobacco-free facility is provided for staff, consumers, visitors, and the public; a designated smoking area is available in the gazebo, which is located to the north of the building. Additionally, agency vehicles are designated as a non-smoking, tobacco-free environment.

Safety Practices

Gratiot Integrated Health Network takes appropriate measures to conduct all aspects of service delivery in a healthy and safe environment for its consumers, staff, and visitors. Compliance with state and local safety laws and regulations are reviewed for compliance. Any hazardous situations or unsafe conditions should be promptly reported and action will be taken to correct the problem.

Periodically, emergency drills and other safety training are conducted. Assistance for consumers in the building during a practice drill or real emergency will be provided. Ongoing safety training is provided for staff.

Consumers and staff using Agency vehicles are required at all times to use safe driving practices, wear a seat belt and use a safety seat if required.

Weapon, Alcohol, Drug/Substances, and Medication

Weapons of any kind are prohibited on the property of Gratiot Integrated Health Network.

Alcoholic beverages, illegal drugs, or substances are prohibited from being used or possessed on Gratiot Integrated Health Network property; this includes agency vehicles.

Prescription medications, in an appropriately labeled pharmacy bottle and belonging to an individual, are permissible; however, the medication must be safeguarded by the individual, parent, guardian, or caretaker. Gratiot Integrated Health Network assumes no responsibility for medication that is brought on-site, unless requested to do so by GIHN professional staff for treatment purposes. Other medication-related arrangements may be made by contacting your GIHN staff. Violations will be reviewed on a case-by-case basis and may result in discharge from services.

Customer Service

We want the services you receive at Gratiot Integrated Health Network to be of the highest quality. Staff are available to provide information or to assist you if needed. If you have suggestions, questions, or concerns, or if you need assistance, you may contact your GIHN case holder, reception desk staff, or Customer Services at 989-466-4192.

No Loitering

Gratiot Integrated Health Network has a No Loitering Policy to help protect the safety, privacy, and security of our consumers, staff, and visitors.

Individuals are welcome to be on GIHN property while receiving scheduled services, attending an appointment, or conducting other authorized business.

Once your appointment, service, or business with GIHN is complete, you are asked to leave the property. Remaining on GIHN property without an appointment, scheduled service, or other authorized reason is considered loitering and is not permitted.

Interpretation/Translation Services

Interpretation/Translation services are available upon request at no charge to individuals receiving services at Gratiot Integrated Health Network.

Servicios de interpretación / traducción están disponibles bajo petición sin cargo a las personas que reciben servicios en Gratiot Integrated Health Network.

